MANITOBA Jurisdictional Profile

2023 Report

A profile of governance, programs, and services for the aging population in Manitoba







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FOR MORE INFORMATION

The AGE-WELL National Innovation Hub, Advancing Policy and Practice in Technology and Aging (APPTA) welcomes comments about this report and would like to know how we can better meet your information needs. If you have any questions about the work APPTA conducts, please contact us.

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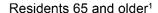
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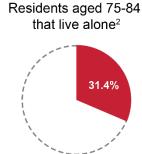


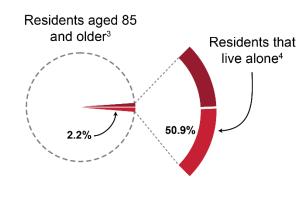
Preamble: The Government of Manitoba has three ministries that have seniors' policy portfolios: The Ministry of Health, the Ministry of Mental Health and Community Wellness, and the Ministry of Seniors and Long-Term Care. The Ministry of Seniors and Long-Term Care was recently created to see oversee the implementation of the Stevenson Review's recommendations.

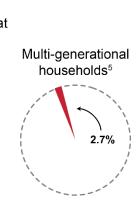
Manitoba Seniors Demographics











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¹ Statistics Canada: https://www12.statcan.gc.ca/census-recensement/2021/dp-

² Statistics Canada:

³ Statistics Canada: https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=9810002001&pickMembers%5B0%5D=1.104&pickMembers%5B1%5D=2.1

⁴ Statistics Canada:

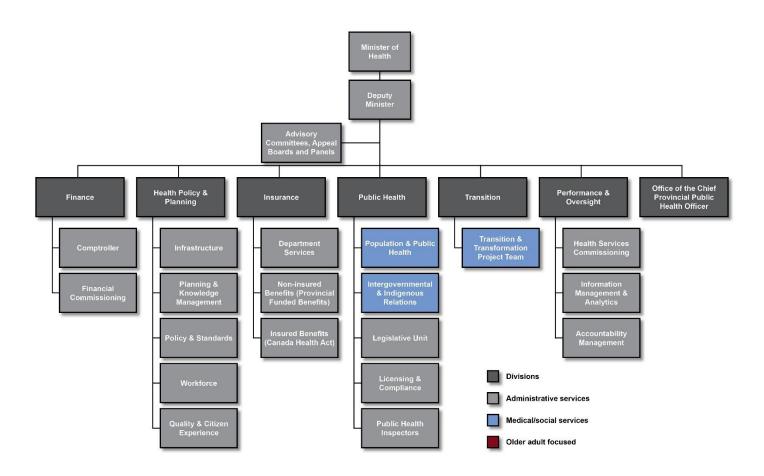
⁵ Statistics Canada: https://www12.statcan.gc.ca/census-recensement/2021/dp-



Ministry of Health

The Ministry of Health operates under the provisions of the legislation and responsibilities of the Minister of Health. The legislation, as well as emerging health and health care issues, guide the planning and delivery of health care services for Manitobans.

Governance Overview⁶



⁶ https://www2.gnb.ca/content/gnb/en/departments/health/contacts/dept_renderer.141.html#mandates



Strategies / Action Plans

This section includes strategies, action plans, and other relevant reports from government that outline commitments and progress toward serving seniors.

- Manitoba Healthcare Transformation
- Manitoba Virtual Care Action Plan
- Manitoba's Clinical and Preventive Services Plan
- <u>Diagnostic and Surgical Recovery Task</u> Force

Legal Framework⁷

The legal framework consists of legislation passed in Manitoba that direct the Ministry of Health and/or any agencies or non-governmental entities under its purview. This list is not exhaustive, and contains only legislation related to seniors care in the province.

- The Anatomy Act (A80)
- The Cancercare Manitoba Act (C20)
- The Denturists Act (D35)
- The Elderly and Infirm Persons' Housing Act (E20)
- The Emergency Medical Response and Stretcher Transportation Act (E83)
- The Health Administration Act (H20)
- The District Health and Social Services Act (H26)
- The Health Care Directives Act (H27)
- The Health Services Insurance Act (H35)
- The Hearing Aid Act (H38)
- The Hospitals Act (H120)
- The Naturopathic Act (N80)
- The Occupational Therapists Act (O5)

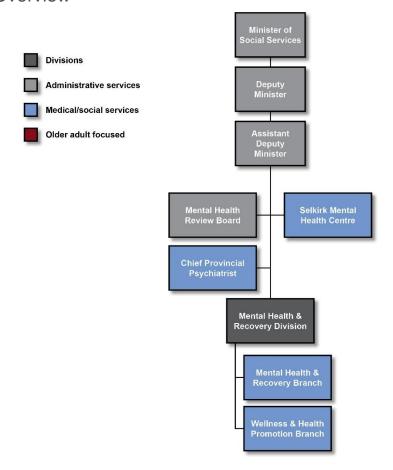
- The Optometry Act (O70)
- The Personal Health Information Act (P33.5)
- The Pharmaceutical Act (P60)
- The Physiotherapists Act (P65)
- The Podiatrists Act (P93)
- The Prescription Drugs Cost Assistance Act (P115)
- The Private Hospitals Act (P130)
- The Protection for Persons in Care Act (P144)
- The Psychologists Registration Act (P190)
- The Public Health Act (P210)
- The Registered Psychiatric Nurses Act (R45)
- The Registered Respiratory Therapists Act (R115)
- The Regulated Health Professions Act (R117)



Ministry of Mental Health and Community Wellness

The Ministry of Mental Health and Community Wellness's missions is to create an integrated, responsive, and accessible system of wellness, mental health, substance use and recovery services and supports that meets the needs of Manitobans.

Governance Overview⁸





Strategies / Action Plans

This section is inclusive of strategies, action plans, and other relevant reports from government that outline commitments and progress toward serving seniors.

- Improving Access and Coordination of Mental Health and Addictions Services: A Provincial Strategy for all Manitobans
- A Pathway to Mental Health and Community Wellness: A Roadmap for Manitoba

Legal Framework⁹

The legal framework consists of legislation passed in Manitoba that direct the Ministry of Mental Health and Community Wellness and/or any agencies or non-governmental entities under its purview. This list is not exhaustive, and contains only legislation related to seniors care in the province.

- The Addictions Foundation Act
- The Caregiver Recognition Act
- The Mental Health Act (except Parts 9 and 10 and clauses 125(1)(i) and (j)



Ministry of Seniors and Long-Term Care

The Ministry of Seniors and Long-Term Care is committed to overseeing the implementation of all 17 recommendations of the Stevenson Review. While implementation is well underway, ongoing oversight is needed to assure Manitobans that changes to personal care homes are fully implemented and sustained over the coming years. To that end, Seniors and Long-Term Care will work with health system leaders to provide stewardship to the full implementation of the changes.

The Ministry of Seniors and Long-Term Care was created in 2022. It is currently run by the Minister of Seniors and Long-Term Care and the Deputy Minister, with no subordinate departments¹⁰.

Strategies / Action Plans

This section is inclusive of strategies, action plans, and other relevant reports from government that outline commitments and progress toward serving seniors.

- Stevenson Review
- Provincial Implementation Plan for the Stevenson Review
- Age-Friendly Manitoba Initiative
- Provincial Elder Abuse Strategy

Programs and Services

The following list provides an overview of some of the relevant and available social programs and services for older adults.

- Healthy Eating
- Smoking, Vaping Control and Cessation
- Healthy Sexuality
- Health Services Wait Time Information
- Health Care Directives
- Health Care Fraud Line
- Home Care

- Active Living
- Harm Reduction
- Seniors Eyeglass Program
- Seasonal Flu Vaccines
- Communicable Disease Control

10



Government of Manitoba Agencies 11 12

This section lists bodies that may have influence over policy or practice that impacts the delivery of services and supports to seniors.

- Mental Health Review Board
- Hears appeals regarding specific admission or treatment of a patient in a psychiatric facility.
- Health Appeal Board
- An independent arms-length organization that investigates a person's dissatisfaction with financial or operational matter in the Manitoba healthcare system.
- Shared Health
- Leads the planning and coordinates the integration of patient-centred clinical and preventive health services across Manitoba
 - CancerCare Manitoba
- Provides clinical cancer services to both children and adults in Manitoba.

Provincial Priorities/New Initiatives/Announcements

The following section comprises a review of recent government announcements and budgets that have dedicated resources and action to improving programs, policy, and services offered to older adults in Manitoba. These priorities span both government departments highlighted above.

Stevenson Report

- After the Maples Personal Care Home experienced a large COVID-19 outbreak where 54 residents died, the province commissioned a report to address the shortcomings at the facility, regional, and provincial levels. 17 recommendations were proposed, such as improving cleaning procedures at the home, revising the regional pandemic plan, and reducing the fragmentation of the provincial healthcare system.¹³
- So far, 8 of the recommendations have been implemented, while work continues on the remaining 9.14
- The government has established the Department of Seniors and Long-Term Care to oversee the implementation. ¹⁵
- The province is also committing an additional \$15 million to implement some of the recommendations. ¹⁶
- In addition, the government Is engaging in consultations with the public to inform their implementation strategy and a seniors strategy and action plan.¹⁷

¹¹ Government of Manitoba: https://www.gov.mb.ca/government/abc/mhcw.html

¹² Government of Manitoba: https://www.gov.mb.ca/government/abc/hea.html

¹³ Stevenson Report: https://manitoba.ca/asset_library/en/proactive/2020_2021/maples-pch-covid19-review.pdf

¹⁴ Update: Provincial Implementation Plan for the Stevenson Report: https://gov.mb.ca/asset_library/en/proactive/20222023/maples-care-home-implementatin-plan.pdf

¹⁵ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf

¹⁶ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf

¹⁷ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf



 Four key areas of work that have been completed are: resident safety, staffing complements, pandemic preparedness, and communication with families and staff.¹⁸

Surgical Backlogs and Diagnostic Wait Times

- The government created a Diagnostic and Surgical Backlog Task Force, tasked with improving and increasing capacity across the province.¹⁹
- The province has entered into an agreement with Sanford Health to support the Surgery and Diagnostics Recovery Program, giving them authority to procure services for neuro/spine surgeries.²⁰
- Budget 2022 earmarked \$110 million to address the surgical and diagnostic backlog, including \$4.5 million over two years to address the shortage of anesthesia providers.²¹

Upskilling Uncertified Healthcare Aides

 The province is offering tuition support to uncertified healthcare aides so that they will have advanced skills to provide higher levels of support.²²

Clinical and Preventative Services

- The Ministry of Health is implementing the Manitoba Clinical and Preventive Services Plan, including the expansion of virtual health services and capital investment for healthcare facility renovation.²³
- Budget 2022 calls for a number of funding initiatives for improvements and new hospitals: \$127 million for a new hospital in Neepawa, \$5 million for endoscopy and chemo therapy spaces at Dauphin Regional Health Centre, \$31.6 million for the expansion of the Selkirk Regional Health Centre, \$64.4 million for the expansion of the Bethesda Regional Health Centre, \$70 million to enhance health services in Brandon through expansion and renovation of health centres, \$10.8 million to renovate Ashern Lakeshore General Hospital, and \$115 million to direct to northern Manitoba health services.

Human Resources

 Manitoba will be implementing 400 new nursing education seats and increasing opportunities to hire international educated nurses to work in the province.²⁴

COVID Response

 The province allocated \$630 million to the pandemic response, to be allocated and disbursed to ministries as needed.²⁵

¹⁸ Ministry of Health Annual Report: https://www.gov.mb.ca/health/annualreports/docs/2122.pdf

¹⁹ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf

²⁰ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf

²¹ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf
22 Government of Manitoba: https://news.gov.mb.ca/news/?archive=&item=55578

²³ Ministry of Health Annual Report: https://www.gov.mb.ca/health/annualreports/docs/2122.pdf

²³ Ministry of Health Annual Report: https://www.gov.mb.ca/health/annualreports/docs/2122.pdf
24 Ministry of Health Annual Report: https://www.gov.mb.ca/health/annualreports/docs/2122.pdf

²⁵ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf



- 28 new ICU beds are being added to the baseline critical care capacity in the province in response to the pandemic.²⁶
- Cadham Provincial Laboratory has added 18 additional FTEs and \$4.2 million in funding for core and COVID-19 operations.²⁷

Health System Transformation

 The government is introducing Accountability Agreements with seven service delivery organizations to improve the Regional Health Authorities Act. These agreements are meant to improve accountability and management of service and performance levels.²⁸

Paramedical Services

 Manitoba has committed to providing 24-7 access to paramedical care with 30 minutes for 90% of Manitobans, 90% of the time by 2023. The most recent budget includes an additional \$7.6 million for Emergency Response Services.²⁹

Mental Health

- Budget 2022 allocates \$23.7 million to support more than 30 mental health and addictions programs in the province.³⁰
- A Pathway to Mental Health and Community Wellness was released after consultations with Manitobans and the Ministry of Mental Health and Community Wellness is actively implementing the roadmap.³¹
- The Improving Access and Coordination of Mental Health and Addiction Services report calls for a number of measures to improve access to mental health services for Manitobans. Since 2018, 59% of the recommendations have been implemented.³²

Home and Community Care

- The province is funding the Priority Home and Client Directed Funding Pilot and the Supportive Housing Pilot to improve home and community care for seniors with \$7.2 million.³³
- Manitoba is also using the Age-Friendly Manitoba Initiative to convince communities to become
 more age-friendly by promoting healthy aging, creating accessible and safe environments, and
 supporting inclusion and participation of older adults in Manitoban society.³⁴
- The Ministry of Health has started consultations for personal care home standards.³⁵

²⁶ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf

²⁷ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf

²⁸ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf

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³⁰ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf

³¹ Ministry of Mental Health and Community Wellness Annual Report: https://www.gov.mb.ca/mh/annualreports/docs/mhwr 2022.pdf

³² Ministry of Mental Health and Community Wellness Annual Report: https://www.gov.mb.ca/mh/annualreports/docs/mhwr 2022.pdf

³³ Budget 2022: https://manitoba.ca/asset_library/en/budget2022/budget2022.pdf

³⁴ Age-Friendly Manitoba Initiative: https://www.gov.mb.ca/seniors/afmb/index.html

³⁵ Ministry of Health Annual Report: https://www.gov.mb.ca/health/annualreports/docs/2122.pdf



Elder Abuse Prevention

 The provinces Elder Abuse Strategy aims to prevent elder abuse. The government has created a Seniors Abuse Support Line, counseling services for people in Winnipeg, and crisis accommodation.³⁶

Virtual Healthcare³⁷

- The Manitoba Virtual Care Action Plan contains four initiatives as part of the provinces efforts to expand virtual care in response to the COVID-19 pandemic.
- Provincial Remote Home Monitoring: Originally focused on COVID-monitoring, this remote home monitoring service now monitors patients with chronic disease.
- Secure video-conferencing technology: The province will be investing \$7m to improve videoconferencing technology and secure messaging.
- Access to lab results: \$5.7m is being invested to increase the availability of COVID-19 and other lab test results for patients.
- Back-end support: Manitoba is looking to improve digital infrastructure and effective management of surgical waitlist and information management. This is meant to improve efficiency and interoperability of information technology management to lower wait times for surgical patients.

Seniors Strategy

 The Ministry of Seniors and Long-Term Care is looking to modify, enhance and implement a renewed Seniors Strategy.³⁸

³⁶ Government of Manitoba: https://www.gov.mb.ca/seniors/strategies.html

³⁷ Manitoba Virtual Care Action Plan: https://www.canada.ca/en/health-canada/corporate/transparency/health-agreements/bilateral-agreement-pan-canadian-virtual-care-priorities-covid-19/manitoba-action-plan.html

³⁸ Ministry of Seniors and Long-Term Care Annual Report: https://gov.mb.ca/seniors/docs/annualreport-2021-2022.pdf



Key Stakeholders in Manitoba

This list only includes Manitoba organizations that serve older adults.

- A&O: Support Services for Older Adults
- Aboriginal Seniors Resource Centre of Winnipeg
- Active Aging in Manitoba
- Alzheimer Society Manitoba
- Canadian Cancer Society Manitoba
- Canadian Red Cross Manitoba
- Creative Retirement Manitoba: The Centre for Lifelong Learning
- Diabetes Canada Manitoba
- Heart and Stroke Foundation Manitoba
- Home Instead Senior Care
- Independent Living Resource Centre
- Long Term & Continuing Care Association of Manitoba
- Manitoba League of Persons with Disabilities
- Manitoba Senior Communities
- Manitoba Possible
- Manitoba Seniors Coalition
- Meals on Wheels Winnipeg
- Men's Sheds Manitoba
- Palliative Manitoba
- Prevent Elder Abuse Manitoba
- The Seniors Moving Company
- <u>Transportation Options Network for Seniors</u>
- University of Manitoba Centre on Aging